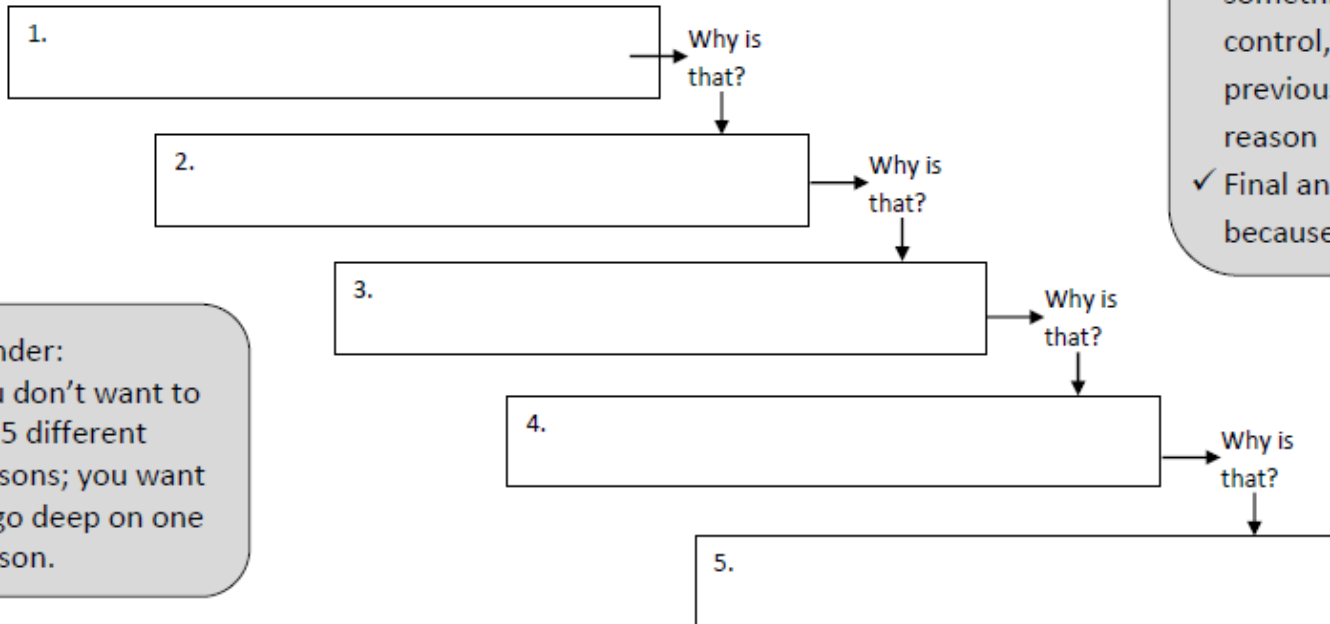


# The Five Whys

- A dive into root cause analysis

Define the Problem:

Why is it happening?



Caution:

- ✓ If your last answer is something you can't control, go back up to the previous answer on one reason
- ✓ Final answer cannot be because of a person

Reminder:

- ✓ You don't want to list 5 different reasons; you want to go deep on one reason.

Identified Root Cause: